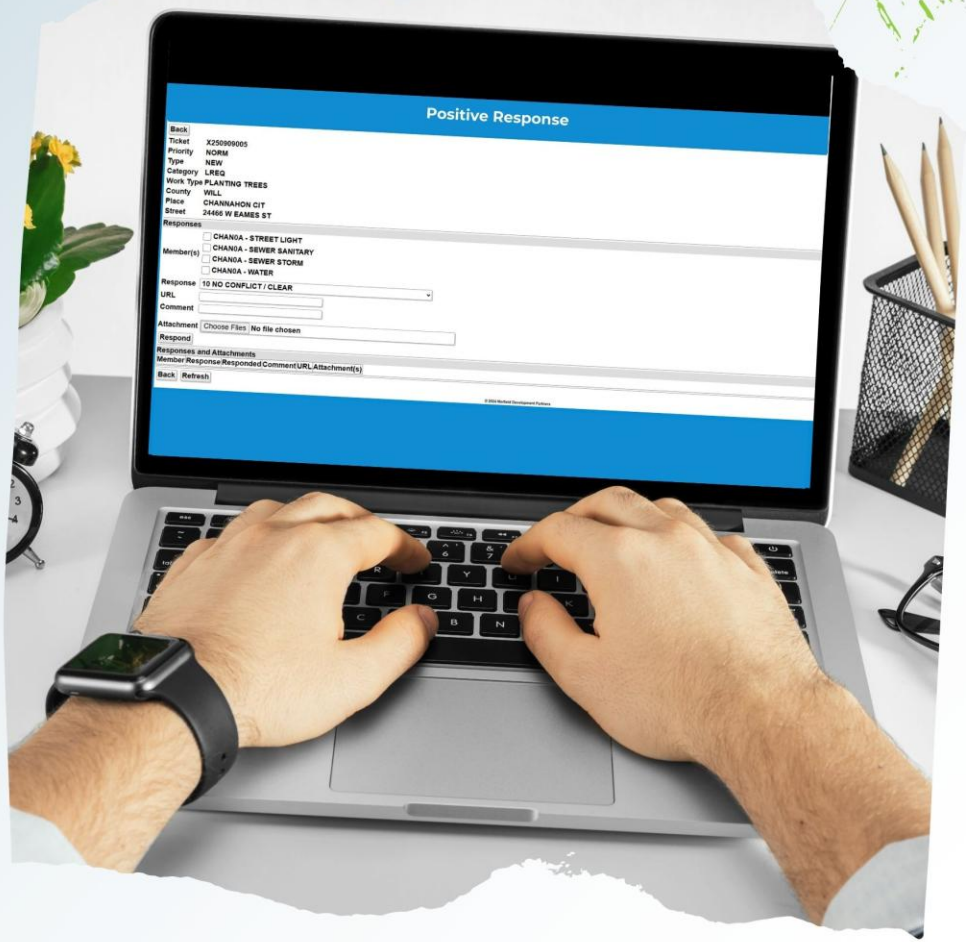
JULIE's Positive Response System



What is JULIE's Electronic Positive Response System?

JULIE's Electronic Positive Response is a system that member utility companies will use to communicate the status of a locate request notification to the excavator through a series of **codes**.

The state law requires that all member utility companies respond to every locate request notification they receive.

Benefits of Using the PR System

- Open **communication**
- **Documented** responses
- Ability to **view attachments** showing the marks
- **Possible reduction** in no show notices
- **Consistent** with systems in other states
- **Possibly** dig early

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When Will the System be Available?

Starting on **January 1, 2026**, all responses must be submitted electronically through JULIE's Positive Response System.

JULIE's Electronic Positive Response system will be available later this year.

2025

Responsibilities of Members

- Secure **a log in or API access** to allow posting to the system
- Create an internal **process to respond** to requests in a timely manner
- Understand the **codes**
- **Respond** for each of your facility types

As a member who will also be excavating, you may want to **create an email address** specific for response of positive response notifications.

Positive Response Webpage

Most Commonly Used Codes

10 – No Conflict/Clear

20 – Marked

30 – Unable to Mark

60 – Watch & Protect

90 – Excavation Completed
Prior to Dig Start Date

JULIE Positive Response Codes
Quick Reference Guide
www.JULIEbeforeyoudig.com

10	No Conflict /Clear *(Final Response)*
20	Marked *(Final Response)*
21	Re-Mark Not Needed *(System-generated Response)*
23	Reporting of an Exposed / Damaged Facility *(System-generated Response)*
30	Unable to Mark (DO NOT DIG) *(Interim Response)*
40	Locate Request Canceled **(Initiated by the Excavator Only)** *(System-generated Response)*
50	Locator and Excavator Agreed to a Documented Alternate Locating Agreement *(Interim Response)*
51	Circumstances Beyond Reasonable Control (BRC) - A request made to JULIE member and/or their excavation subcontractor from the underground utility facility owner/operator for additional time due to Circumstances Beyond the Reasonable Control (BRC) *(Interim Response)*
52	Locate Not Complete / No Agreement Reached *(Interim Response)*
60	Watch and Protect *(Interim Response)*
70	Joint Meet – Accepted *(Final Response)*
71	Joint Meet – Conflict *(Final Response)*
72	Joint Meet Request – Completed *(Final Response)*
73	Joint Meet Request – Excavator Absent *(Final Response)*
80	Planning Design Notification – Documents Provided *(Final Response)*
81	Planning Design Notification – Marked *(Final Response)*
90	Excavation Completed Prior to Dig Start Date *(Final Response)*
850	Accepted Code 50 *(System-generated Response)*
851	Accepted Code 51 *(System-generated Response)*
950	Declined Code 50 *(System-generated Response)*
951	Declined Code 51 *(System-generated Response)*
999	Late Final Response *(System-generated Response)*

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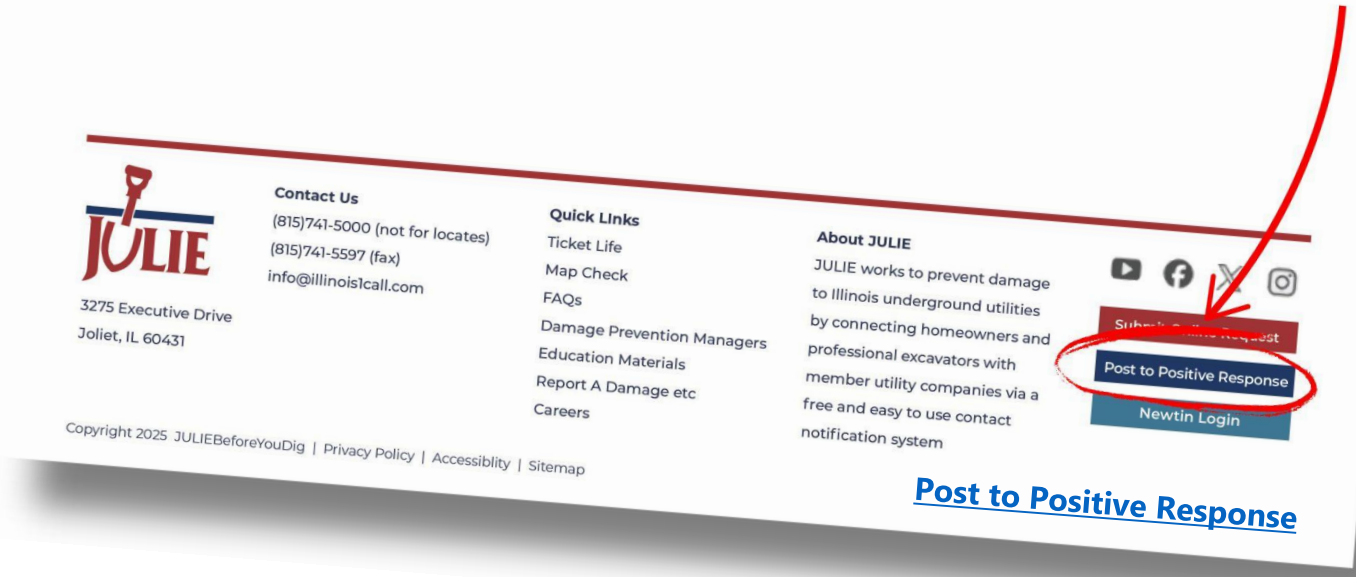
How to Access System

- **Login & password** request
- **API** request
- System **demo**

Positive Response webpage



What Should I Do Next?

- Get **access** to the system
- **Print** the codes and training sheet
- Once the system is live, go in and **get familiar** with it
- Check out our additional courses and webinars

- **Reach out** to JULIE staff:

For technical questions
memberinfo@julie1call.com

All other questions
info@illinois1call.com

Thank you for your time!

Contact a Damage Prevention Manager with any additional questions!

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JULIE is Illinois' FREE Notification Service to Prevent Underground Utility Damages